


Resolute Systems, LLC
Dispute Resolution Worldwide
ERIN GLEASON ALVAREZ, ESQ.
New York, New York



Erin Gleason Alvarez is a full time arbitrator and mediator. She acts as tribunal chair, sole arbitrator, emergency arbitrator, and mediator in cases relating to complex commercial matters, construction defect, and insurance. Please [click here](#) for more detail.

Ms. Gleason is held in the highest regard by parties for her ability to diffuse volatile situations and reconstruct broken business relationships. She is known for her fair and tenacious approach to her work as a neutral.

Ms. Gleason's experience in mediation and arbitration spans her twenty-year career, from her early work as a litigator to her leadership in the ADR field as in-house counsel. She has represented hundreds of parties in direct negotiation, arbitration, and mediation of commercial and employment disputes. She also served as counsel in litigated class actions relating to securities, corporate governance, and employment matters. As in-house counsel to a Fortune 100 company, she developed negotiation, settlement, and valuation strategies for complex commercial disputes, securities matters, and insurance coverage claims; provided guidance on drafting agreements relating to mergers and acquisitions, joint ventures, and commercial contracts; and developed and delivered global training programs on negotiation, mediation and arbitration best practices.

A thought leader in the arbitration and ADR fields, Ms. Gleason regularly speaks on mediation and arbitration best practices, how to drive efficiency in dispute resolution, and the importance of increasing diversity in the field. She has written numerous articles on arbitration and mediation topics, available [here](#).

Ms. Gleason is experienced in online mediation and arbitration, and her practice is currently limited to appointments overseeing proceedings online.

Erin Gleason Alvarez has an intimate understanding of the mediation process from the perspective of claimant, respondent, and as advocate on both sides of the issue. This informs her approach and sensitivity to the negotiation process for the benefit of all participants who mediate with her.

As a mediator, Ms. Gleason has facilitated negotiations relating to:

- Breach of contract
- Multi-party construction defect
- Insurance coverage

- Business disputes with venture capital firms, vendors and other business partners
- Employment/retaliation claims
- Personal injury/insurance

Her credentials include:

- Member, Resolute Systems Commercial Panel
- Member, American Arbitration Association Commercial Panel
- Member, CPR Institute Panel of Distinguished Neutrals
- Accredited Mediator, CPR Institute Mediator Training
- Member, Commercial Division Roster of Neutrals, New York County Supreme Court
- Member, Roster of Neutrals, Volunteer Lawyers for the Arts MedaiteArt Program
- Fellow, American Arbitration Association Higginbotham Fellowship Program
- LLM (International Arbitration), Straus Institute for Dispute Resolution, Pepperdine University School of Law

Selected Speaking Engagements:

- "In-house Counsel Resources for Proactive Dispute Resolution," Clear Law Institute CLE Webinar (April 2020)
- "Dispute Resolution Workshop," International Association of Commercial Contract Managers, Americas Conference, Phoenix, AZ (November 2019)
- "Radical Proposals for Dispute Resolution: An Efficiency Revolution, 14th ICC New York Conference on International Arbitration, New York, NY (October 2019)
- "Women Owning It: On Your Own Terms, Negotiating the Negotiation," Made in NY Media Center, Brooklyn, NY (October 2019)
- "Mindful Negotiation," Women Entrepreneurs NYC (WE NYC) Master Leadership Conference, New York, NY (August 2019)
- "Ensuring the Fruitful Mediation of Disputed Claims," RIMS Annual Meeting, Boston, MA (May 2019)
- "The Singapore Convention: Expert Perspectives on its Significance for the Future of Dispute Resolution," United Nations, New York, NY (April 2019)
- Program Chair, "ADR Bootcamp for In-house Counsel," New York City Bar Association, New York, NY (February 2019)
- "Dispute Resolution in the Wake of Disaster: Fire, Flood and Famine," CPR Institute Annual Meeting, Atlanta, GA (March 2018)
- Keynote Speaker, Women in International Arbitration Annual Dinner, New York, NY (September 2017)
- Keynote Speaker, ICC Young Arbitrators Forum Annual Meeting, New York, NY (June 2017)
- "What is Measured is Managed: Understanding the Qualitative and Quantitative Benefits of Dispute Resolution," ICC International Mediation Conference, Paris, France (October 2016)
- Facilitator, Joint Session of Arbitration and Mediation Committees, CPR Institute Annual Meeting, New Orleans, LA (February 2016)
- "Cross Cultural Mediation: American and European Perspectives," CPR Institute, New York, NY (January 2016)
- "Intelligent Dispute Resolution in Insurance Claims Disputes," CEDR, London, England (November 2015)

- “Developing an International Arbitration and Arbitrator Practice: Tips for Young Professionals,” New York International Arbitration Center, New York, NY (December 2014)
- “Diversity in ADR: Challenges and Steps Forward,” CPR Institute, New York, NY (July 2012)
- “What Defines Success in Mediation?” CPR Institute, London, England (November 2011)
- “The New IBA Guidelines for Drafting International Arbitration Clauses and the New Queen Mary Survey of Corporate Choices in International Arbitration,” CPR Institute, New York, NY (March 2011)
- “A Review of Corporate Attitudes and Practices in ADR: The 2008 PricewaterhouseCoopers/School of International Arbitration, Queen Mary, University of London Study,” American Bar Association Section of Dispute Resolution Annual Meeting, Seattle, WA (April 2009)

Selected Publications:

- [Online Arbitration: Avoiding the “Outer Limits” of Enforceability](#), American Bar Association Section of Litigation Magazine (2019)
- [Negotiation in the Context of Arbitration, Kluwer Arbitration Blog \(2019\)](#)
- [Final Offer Arbitration: The History, Practice and Future](#), Edna Sussman Co-author, CPR Institute (2019)
- [Putting Final Offer Arbitration to Use](#), Co-author with Edna Sussman, CPR Institute (2019)
- [Lean Arbitration: Planning for Efficiency and Preventing Arbitral Waste](#), Corporate Disputes Magazine (2019)
- [Make Mediation Work: In-house Counsel Guide to Mediation](#), Co-Editor, CPR Institute (2018)
- International Commercial Mediation: Brief Update on Developments in Enforceability, American Bar Association Section of Litigation Magazine (2017)
- Hacking Arbitration, New York State Bar Association Corporate Counsel (2016)
- Promoting Alternative Dispute Resolution: What’s the ROI on ADR?, 30 Alt. High Cost Litig. 201 (2012)
- International Arbitral Appeals: What Are We So Afraid Of?, 7 Pepp. Disp. Resol. L.J. 269 (2007)

Professional Affiliations:

- Co-Chair, Model Clause Task Force, CPR Institute (2019 - present)
- Co-Chair, President’s Committee on Enhancing Efficiency in Dispute Resolution, New York City Bar Association (2017 – present)
- Member, Executive Advisory Committee, CPR Institute (2014 – present)
- Member, In-house Counsel Committee, New York City Bar Association (2016 – 2019)
- Member, Arbitration Committee, New York City Bar Association (2007 – 2010; 2017 – present)
- Member, Arbitration Committee, CPR Institute (2007 – present)
- Co-Chair, Mediation Committee, CPR Institute (2014 – 2018); Member (2007 – 2014)
- Member, International Commercial Disputes Committee, New York City Bar Association (2016 – 2017)
- Faculty, Commercial Arbitration Training, New York State Bar Association (2015 – 2016, 2018)

- Adjunct Professor, Straus Institute for Dispute Resolution, Pepperdine University School of Law (2013-2014)

Ms. Gleason is admitted to the New York State Bar and the United States District Court, Southern and Eastern Districts of New York.