



MEDIATION, ARBITRATION & ADR CONSULTING

Tri-Panel Arbitration

Resolute Systems administers tri-panel arbitration proceedings. If Resolute is named as the administrator of the arbitration process in the contract between the parties or by agreement of the parties, Resolute's Standard or Commercial Arbitration Rules will apply depending upon the type of dispute. Resolute will also administer tri-panel arbitration proceedings using the rules and procedures outlined in the agreement between the parties or by court order.

Selection of the Arbitrator

Your Resolute consultant will provide the parties with an appropriate panel of arbitrators to select from based on the controversy in dispute. Each side will appoint one arbitrator to the panel. The wing arbitrators will appoint the chair of the panel (or the parties may elect to mutually appoint the chair). If the wing arbitrators or parties cannot come to an agreement on the appointment of the chair, the chair will be determined pursuant to the rules governing the arbitration.

Streamlined Case Management

The parties may elect to authorize the chair to hear and resolve all logistical disputes related to the arbitration such as discovery disputes, deadlines, and other administrative disputes. If the parties do not elect this option, all three arbitrators will decide these issues.

Arbitration Decisions

All three arbitrators will decide motions as well as the arbitration decision. At least two of the three arbitrators must be in agreement.

Deposit of Arbitration Fees

Upon engagement of the Resolute arbitrators, the parties will be required to deposit funds that will cover the estimated amount of time the arbitrators will spend on the controversy, including preparation time, motions, case management conferences, hearing days, post-hearing review and decision writing. Any portion of the deposit that is not used will be refunded at the close of arbitration. If the arbitrators' time has exceeded the amount on deposit, the decision will not be released until the balance is paid in full. Any party may pay the balance to release the award.

Arbitration Administration Fee

Resolute Systems charges a non-refundable administrative fee of \$295.00 per side will be billed upon commencement of the arbitration process.

Payment of Arbitration Fees

Resolute Systems accepts firm or company checks, credit card payments (<https://resolutesystems.com/make-a-payment/>) and ACH wire transfers.