



Resolute Systems, LLC

Employment Dispute Resolution Program

Resolute Systems has extensive experience administering EDR programs. Resolute's administration of EDR programs helps our clients:

- Reduce Employee Conflict
- Avoid EEOC Investigations
- Reduce Risk
- Enhance Employee Satisfaction

Each year, our mediators and arbitrators preside over wrongful termination, employment contract, discrimination and harassment cases nationwide. Resolute can be used to administer a program that is governed by a company's own EDR process, or parties can use Resolute's rules and procedures. Resolute's neutral third-party administration increases employee satisfaction with the company's EDR program and ensures fairness in the process.

Neutrality

One of the key aspects of an effective EDR program is having an unbiased, professional third-party administrator coordinate the mediation or arbitration and supply a panel of independent, qualified neutrals. Studies have show greater employee satisfaction with the ADR process when an independent company administers the cases and provides the panel of neutrals.

Diversity

Resolute maintains a diverse pool of qualified and highly skilled neutrals who are selected from a broad cross-section of people, diverse in race, culture, gender, age and background. Resolute is committed to diversifying its pool of qualified neutrals and actively recruits mediators and arbitrators from the bench, professional organizations, other ADR training providers, as well as recommendations from its clients and neutral panel members. Offering a Diverse panel of qualified neutrals increases the effectiveness of Resolute's ADR programs and is especially critical to the success of the Employment Dispute Resolution Programs that Resolute administers for Fortune 500 and other companies. Resolute Systems serves as the administrator of the Conflict Resolution Diversity Initiative (CRDI) program designed to increase participation among minorities as mediators and arbitrators in employment ADR proceedings. CRDI was established by Capital University in 2009. Resolute Systems assumed the administration of the CRDI program in 2010.

Company Background

- Founded in 1988
- National company in all 50 states
- Extensive experience handling employment cases with corporations, governmental bodies and the EEOC
- Ranked by Inc. Magazine as the 66th fastest growing private company in America in their 13th annual edition
- Coordinate over 10,000 cases per year

Resolute Systems, LLC

MEDIATION, ARBITRATION & ADR CONSULTING

CORPORATE OFFICE

1550 North Prospect Avenue, Milwaukee, Wisconsin 53202

Toll Free: (800) 776-6060 Milwaukee: (414) 276-4774

www.ResoluteSystems.com